

# ASCII Split Screen

1-800-584-2849 or 7-1-1

Connecting people to people...  
One call at a time.



## Both callers can interrupt at any time without pauses or “GA”s

ASCII Split Screen is designed to allow High Speed ASCII computer users and Relay Operators to type and communicate more clearly and quickly. Typed text by both the caller and the operator will appear on split windows on the computer screen. ASCII users can interrupt the operator if needed, or the operator can interrupt the ASCII user if requested to do so by the voice party.

## How does ASCII Split Screen work?

ASCII Split Screen users call New York Relay from their personal computer using modem software that supports split window display. One window displays the ASCII user’s text and the other window displays the Relay Operator’s text. As either party types, their text will appear in the associated window, even if both callers type at the same time.

## What equipment do I need to use this service?

- Personal computer and high-speed modem
- Modem software that supports split-screen display
- ASCII Split Screen requires transmission speeds at 1200 baud or above using modem settings of Full Duplex, Non-Host, or Local-Echo-On mode. Users are responsible to set up their own ASCII equipment and software. For specific instructions on modem settings, please contact the product’s manufacturer.

## What are the benefits of ASCII Split Screen?

- ASCII Split Screen is a faster mode of relay communication.
- Both callers will have the ability to interrupt each other without waiting for “Go Ahead (GA)”.
- ASCII Split Screen allows the user to see both parties’ responses on their screen at the same time.
- ASCII Split-Screen gives customers easier accessibility to voice response units (voice menu) options.

For further assistance with ASCII Split Screen, call NYRS 24-hour Customer Service at **1-800-676-3777 (TTY/Voice)** or the New York Relay Service Inquiry line at **1-800-664-6349 (Voice)** or **1-800-835-5515 (TTY)**.



Just dial 7-1-1 to make  
a New York Relay call!

**www.nyrelay.com**

- Service Information • Newsletter
- Helpful Documents

For information on Relay through TTY public payphones contact NYRS Customer Service

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**ASCII Split Screen** is available 24 hours a day, 365 days a year, with no restrictions on the length or number of calls placed.