

TRS Coin Sent Paid

Connecting people to people...
One call at a time.



Fact Sheet

A plan is in place that can help you and others that you may know to make a Relay call from a coin telephone. This plan began on November 24, 1995 and covers local and long distance calls made from Coin operated payphones. This plan was issued by the Federal Communications Commission (FCC) and was developed by local and long distance telephone companies, TRS providers, independent payphone service providers, and organizations representing people who are deaf or have hearing or speech disabilities. The plan is known as the Relay Coin Sent Paid Plan. There are two major parts to the plan:

1. Local Calls – You can make local calls from any coin telephone through the Telecommunications Relay Service (TRS) and that call will be free to you. Just dial **7-1-1**. You do not have to deposit any coins.

2. Long Distance Calls - You can make toll and long distance calls from any coin telephone through TRS by charging the call to your calling card. Your cost will be no more than the same long distance call would have cost using coins. Prepaid cards may also be used for long distance calls. Please note that charges for prepaid cards vary among card providers and therefore may differ from coin rates. If you intend to use a prepaid card, check with your card provider about their rates. Check with your long distance company about the discount they apply.

If you want information about obtaining a telephone calling card or prepaid card, please call your Relay Customer Service, or your local telephone company or long distance provider. In New York State your Relay provider customer service number is **1-800-676-3777**. For general questions about Coin Sent Paid you can also call the Relay Inquiry Line on **1-835-5515** (text) or **1-800-664-6349** (voice)



"The freedom to access a TTY payphone is an important part of my business."



"My hard-of-hearing wife can call me from the mall when she's running errands."



"Having access to a payphone at college keeps me in touch with my family."



Just dial 7-1-1 to make
a New York Relay call!

www.nyrelay.com
• Service Information • Newsletter
• Helpful Documents



Makes it even easier to reach New York Relay!

For more information about New York Relay, please contact NYRS 24-hour Customer Service at 1-800-676-3777