

# New York Relay STS Profile

For more information: [www.nyrelay.com/sts](http://www.nyrelay.com/sts)



Access **My STS Profile** to decide how your calls are handled and update your preferences as needed.

Questions or need help with your customer profile, contact My Support:

Phone: **877-787-1989**

Email: **Sprint.TRSCustServ@sprint.com**

When completed, please return to:

**STS Customer Service**

**P.O. Box 29230 - KSOPHR0312-3A**

**Shawnee Mission, KS 66201-9230**

or fax to **877-877-3291**

**All customer information is confidential and secure.**

## My Personal Information:

Last Name  First Name   
Area Code & Phone Number   Ext. Number   
Street Address (No P.O. Box)   
City  State  Zip   
Email

## My Name:

Username  Password

**My Place:** What is your time zone?  EST  CST  MST  PST Other:

### Location #1: (e.g., home)

Phone Number:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Time:

From  am / pm

Until  am / pm

### Location #2: (e.g., office)

Phone Number:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Time:

From  am / pm

Until  am / pm

### Location #3: (e.g., mobile phone)

Phone Number:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Time:

From  am / pm

Until  am / pm

# New York Relay STS Profile

## My Preferences:

My Operator Preference  Female  Male  No Preference  
My Language Preference  English  Spanish

My Style:  Repeat everything  Repeat when unclear

## My Phone Book (Speed Dial for Non-Emergency Calls):

	Name <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>
11	<input type="text"/>	<input type="text"/>
12	<input type="text"/>	<input type="text"/>
13	<input type="text"/>	<input type="text"/>
14	<input type="text"/>	<input type="text"/>
15	<input type="text"/>	<input type="text"/>

## My Emergency Contacts:

	Name <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

# New York Relay STS Profile

## My Blocks:

- No Long-Distance Calls     No 800 Number     No Marine Calls     No Operator Assistance  
 No International Calls     No 900 Number     No 976 Number     No Directory Assistance

## My Blocked Numbers:

	Name <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>

## My Notes: *(Limit 60 characters per note)*

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>
6	<input type="text"/>
7	<input type="text"/>
8	<input type="text"/>
9	<input type="text"/>
10	<input type="text"/>

## Security Question: *\*We do not share your information with other parties.*

What is your security question?

What is your answer?