

My STS Profile



For more information: www.nyrelay.com/sts

Access **My STS Profile*** to decide how your calls are handled and update your preferences as needed.

Questions or need help with your customer profile, contact My Support:

Phone: **877-787-1989**

Email: **Sprint.TRSCustServ@sprint.com**

*All customer information is confidential and secure.

My Personal Information:

Last Name First Name
Area Code & Phone Number Ext. Number
Street Address (No P.O. Box)
City State Zip
Email

My Name:

Username Password

My Place: What is your time zone? (e.g., EST, CST, MST & PST)

Location #1: (e.g., home) Phone Number
 Monday Tuesday Wednesday Thursday Friday Saturday Sunday
Time: From am / pm until am / pm

Location #2: (e.g., office) Phone Number
 Monday Tuesday Wednesday Thursday Friday Saturday Sunday
Time: From am / pm until am / pm

Location #3: (e.g., cell) Phone Number
 Monday Tuesday Wednesday Thursday Friday Saturday Sunday
Time: From am / pm until am / pm

My Preferences:

My Operator Preference Female Male No Preference
My Language English Spanish

My Style: Repeat everything Repeat when unclear

My Phone Book (Speed Dial for Non-Emergency Calls): *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>
11	<input type="text"/>	<input type="text"/>
12	<input type="text"/>	<input type="text"/>
13	<input type="text"/>	<input type="text"/>
14	<input type="text"/>	<input type="text"/>
15	<input type="text"/>	<input type="text"/>
16	<input type="text"/>	<input type="text"/>
17	<input type="text"/>	<input type="text"/>
18	<input type="text"/>	<input type="text"/>
19	<input type="text"/>	<input type="text"/>
20	<input type="text"/>	<input type="text"/>
21	<input type="text"/>	<input type="text"/>
22	<input type="text"/>	<input type="text"/>
23	<input type="text"/>	<input type="text"/>
24	<input type="text"/>	<input type="text"/>
25	<input type="text"/>	<input type="text"/>

My Emergency Contacts: *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

My Long Distance Choice:

Local Toll	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>
In-State LD	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>
State-to-State LD	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>
International Calls	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>

Preferred Billing Options:

select one

<input type="checkbox"/> Collect	<input type="checkbox"/> Paid by Inbound	<input type="checkbox"/> Third Party	<input type="checkbox"/> Third Party - In State
<input type="checkbox"/> Other Long Distance Calling Card	<input type="checkbox"/> FON Card	<input type="checkbox"/> LEC Calling Card	<input type="checkbox"/> LEC Card - In State

My Blocks:

<input type="checkbox"/> No Long Distance Calls	<input type="checkbox"/> No 800 Number	<input type="checkbox"/> No Marine Calls	<input type="checkbox"/> No Operator Assistance
<input type="checkbox"/> No International Calls	<input type="checkbox"/> No 900 Number	<input type="checkbox"/> No 976 Number	<input type="checkbox"/> No Directory Assistance

My Blocked Numbers: *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>

My Notes:

Note: Limit 60 characters per note.

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>
6	<input type="text"/>
7	<input type="text"/>
8	<input type="text"/>
9	<input type="text"/>
10	<input type="text"/>

My Security Question: **We do not share your information with other parties.*

What city were you born in? Answer:

When completed, please return to: **New York Relay Customer Service**
P.O. Box 29230 – KSOPHR0312-3A
Shawnee Mission, KS 66201-9230
or fax to **877-877-3291**

Questions or need help with your customer profile, contact My Support:

Phone: **877-787-1989**

Email: **Sprint.TRSCustServ@sprint.com**