

For people with **hearing loss** who prefer to **speak, listen and read captions** on the phone.



CapTel[®] Service

Captioned Telephone Service (CapTel) allows users with a hearing loss the ability to listen and read captions on the phone's display screen.



- 1** The CapTel user speaks directly to the other party using a CapTel phone.
- 2** The other party responds to the CapTel user, with all of their words transcribed by a trained operator into text using voice-recognition technology.
- 3** The CapTel user listens with their residual hearing and reads the conversation on the CapTel display screen.

HOW TO GET A CAPTEL PHONE

Oregon residents may qualify to borrow a CapTel at no cost from the Oregon Telecommunication Devices Access Program (see page 11) or purchase a CapTel through:

weitbrecht.com/captel-oregon.html