

For people with **speech disabilities** who **prefer to speak** for themselves on the phone.



Speech-to-Speech

711 or 877-735-7525

Speech-to-Speech (STS) service offers individuals who have a speech disability or use an assistive voice device. STS allows them to speak for themselves on the phone. An STS operator listens to the conversation and repeats the STS user's message when needed.



ENHANCED STS

In order to speed up the set-up of the call, Oregon Relay offers **My Email Set Up**. STS users can email call instructions or information 2 to 24 hours prior to the call. This can include information such as the number to be dialed, the name of the person being called, the nature of the call, or anything that makes it easier for the STS user to complete the call.

For more information on STS:

oregonrelay.com/sts

- 1** The STS user speaks to the other party.
- 2** The relay operator repeats the STS user's spoken words when needed.
- 3** The other party responds to the STS user.