

Dial 7-1-1.

Say hello and communicate with a breeze.



www.vermontrelay.com

With Vermont Relay dialing 7-1-1 will connect you to a free service which allows effortless communication with people who are deaf, hard-of-hearing, deaf-blind, speech-disabled, or hearing.

It is very simple to make a phone call. All you do is:

- 1) Dial 7-1-1** or use these toll-free numbers.
- 2) Press an option and dial the number of a person you are calling to.
- 3) Communicate while a relay operator relays messages between you and the caller with a breeze.

For more information, please contact the Department of Public Service:

- > consumer@state.vt.us
- > 800-622-4496 (Voice)
- > visit www.vermontrelay.com

For any questions about the relay services or request for presentations, please feel free to contact:

Michelle Vicino
Account Manager

- > michelle.vicino@sprint.com
- > 860-986-7234 (voicemail)
- > 860-899-1097 (videophone)

** Some office phone systems do not work with 7-1-1. The above toll-free numbers are alternatives customized to callers' needs.



Deaf

TTY to Voice
800-253-0191

TeleBraille
800-253-0191



Voice User

Voice to Relay
800-253-0195



Hard of Hearing

Voice Carry-Over
877-253-8260

Voice to CapTel
877-243-2823



Speech Disabled

Speech-to-Speech
877-253-0446

Hearing Carry-Over
800-253-0191



Spanish Relay

Spanish to Spanish
877-253-5424

Spanish to English
877-253-7244



Customer Services

Vermont Relay
866-931-9028

Español
800-676-4290

Emergency 9-1-1

In case of emergency, TTY users should call 9-1-1 directly. Calling 9-1-1 directly can save valuable time in urgent situations.

CapTel
888-269-7477

Speech-to-Speech
877-787-1989