

West Virginia Relay STS Profile



For more information: westvirginiarelay.com/profile

Access **My STS Profile** to decide how your calls are handled and update your preferences as needed.

Questions or need help with your customer profile, contact My Support:

Phone: **877-787-1989**

Email: **Sprint.TRSCustServ@sprint.com**

When completed, please return to:

STS Customer Service

P.O. Box 29230 - KSOPHR0312-3A

Shawnee Mission, KS 66201-9230

or fax to **877-877-3291**

All customer information is confidential and secure.

My Personal Information:

Last Name First Name

Area Code & Phone Number Ext. Number

Street Address (No P.O. Box)

City State Zip

Email

My Name:

Username Password

My Place: What is your time zone? EST CST MST PST Other:

Location #1: (e.g., home)

Phone Number:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Time:

From am / pm

Until am / pm

Location #2: (e.g., office)

Phone Number:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Time:

From am / pm

Until am / pm

Location #3: (e.g., mobile phone)

Phone Number:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Time:

From am / pm

Until am / pm

West Virginia Relay STS Profile

My Preferences:

My Operator Preference Female Male No Preference
My Language Preference English Spanish

My Style: Repeat everything Repeat when unclear

My Phone Book (Speed Dial for Non-Emergency Calls):

	Name <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>
11	<input type="text"/>	<input type="text"/>
12	<input type="text"/>	<input type="text"/>
13	<input type="text"/>	<input type="text"/>
14	<input type="text"/>	<input type="text"/>
15	<input type="text"/>	<input type="text"/>

My Emergency Contacts:

	Name <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

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My Blocks:

- No Long-Distance Calls No 800 Number No Marine Calls No Operator Assistance
 No International Calls No 900 Number No 976 Number No Directory Assistance

My Blocked Numbers:

	Name <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>

My Notes: *(Limit 60 characters per note)*

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>
6	<input type="text"/>
7	<input type="text"/>
8	<input type="text"/>
9	<input type="text"/>
10	<input type="text"/>

Security Question: **We do not share your information with other parties.*

What is your security question?

What is your answer?